

Delta Dental Virtual Visits

delivered by TeleDentistry.com

Conveniently access a dentist at any time
for consultations or dental emergencies



Delta Dental Virtual Visits, delivered by TeleDentistry.com, provides 24/7 access to a dentist, 365 days a year, for Delta Dental of New Jersey members.

It's safe

Teledentistry is included in most Delta Dental of New Jersey Plans, and **is considered an oral examination under the plan**. It's a safe and effective way to receive care and avoid urgent care or the emergency room. You can use Delta Dental Virtual Visits when:

- having a dental emergency while on vacation, during holidays, or away from home
- needing access to a licensed dentist after hours or if your dentist is unavailable
- having a dental emergency and you do not have an established dentist

It's easy

For emergencies or after-hours dental care, members should try to access their regular dentist first to see if a covering dentist is available. If not, members can use this service as an alternative. You can conveniently access this service with the use of a smartphone, tablet, or computer with audio/visual capabilities. Simply follow the four easy steps below:

- Step 1:** If your regular dentist is not available, **login to the Delta Dental Virtual Visits patient portal**
- Step 2:** Fill out your e-documents
- Step 3:** Take photos of the problem area
- Step 4:** Connect with a TeleDentistry.com dentist and begin your consultation

TeleDentistry.com dentists provide initial consultation services and can write prescriptions when appropriate. You will be referred to a Delta Dental network dentist for definitive diagnosis and treatment.

After the initial consultation

The TeleDentistry.com dentist will email consultation notes to your Delta Dental network dentist for further treatment. If you have not established care with a Delta Dental network dentist, with your authorization, TeleDentistry.com will refer you to an in-network dentist.

To get started, call our 24/7 hotline at **866-443-1882**
or visit **www.DeltaDentalNJ.com/VirtualVisits**.

